G.A.I.C. October 18, 2006

<u>Attendees:</u> Michelle Zuhlke, Trish Owen, Shannon Ideus, Brian Pillard, Diane Gonzolas, and Doug Thomas

Approval Of Minutes

There was no quorum, so the September minutes were held over for approval next month. Those who were in attendance had no corrections to the minutes as distributed.

Statistics

Web Trends (NT Stats)

The NT Server hits for September had a reduction of nearly 1,000,000 total hits from the prior month. The total number of web hits for the month was 9,625,148. Purchasing had an all time high of 168,852 total hits which was more than a 30% increase. County Budget decreased this month by 25% which was only 400 hits less than the prior month. Human Services who had been showing continuous growth, dropped nearly 50% to total web hits being just over 4,000. Register of Deeds continues to decline in total hits since they have moved to the new Eagle system. They were down more than 40% from last month to a total of 371 NT hits. The combined total from the twelve surrounding townships had decreased more than 2,500 hits from September which included Denton having a 30% increase, probably due to the Corn Maze which has been advertised in that area.

Mainframe

The Multiprise Web hits for September totaled 507,113 which was an increase of more than 100,000 hits. The County Attorney's total for the month appeared as if it had doubled to 260,000 hits, but someone kicked a robot off and it went unnoticed for nearly 3 days, making this an somewhat inflated figure. The Water Department had an all time high with nearly 12,000 web hits.

IMS/Images

The IMS/Image Server hits decreased more than 135,000 to a monthly total of 722,585. The statistic total includes Crime Data and Parcel Location Application.

CJIS

The CJIS hits had its first month in a long time that it did not increase in total from the prior month. In September CJIS Site hits totaled almost 900,000 which was 60,000 less than the prior month. Accident Reports had a total of 32,000 hits, however with inclement weather approaching, we should see that figure start increasing. Criminal History checks remained almost the same as last month with 4,000 site hits.

Contractor Hits

Contractor page hits for the month of September had a decrease of nearly 4,000 hits to a total of 19,800 hits.

User Sessions

Total User Sessions for the month of September were down about 20,000 from the prior month, but still had quite a bit of activity with a total of nearly 640,000. The total number of Unique Users was 218,106.

ePayments

Individual Verisign Activity

September had total net collections of nearly \$139,000 in Verisign Activity from 3,800 non-tax transactions. Event Parking remained high in totals with nearly 1,500 sold for more than \$16,000. Animal Control collected \$1,416 from 59 license renewals. There were 673 Parking Tickets paid on line totaling \$11,790.00 in collections. Criminal History Reports climbed higher to 665 requests totaling \$6,650. Water/Sewer received 930 on line payments during the month of September, with collections totaling more that \$103,000.

Epos Activity - County Property Tax

County Property taxes totaled just over \$147,000 from 99 paid transactions.

Verisign Summary Activity

Total Verisign collections for the City in September were \$138,881.62, and the County's collections totaled \$147,063.22, for a combined total of \$285,944.84 from 3,902 paid transactions.

Web Assistant Training

We have been training the Level III's and may have just one more class for those individuals with Administrative positions. In November we plan to start training the Level I's.

InterLinc Project Partners

Windstream was the only entity to express interest, and that was through personal contact. When we did followup with the other partners with past participation, we found that they either had not received the postcard, or they had misplaced it. We plan to work with Purchasing to see if we can do a re-bid for the InterLinc Project Partners.

Next Meeting

November 15, 2006